



# Datum engineering services

**From emergency to the everyday, we've got it covered.** Our experienced in-house engineering team provides comprehensive and tailored services to exceed the expectations of our clients and streamline their operations.

[www.datum.co.uk](http://www.datum.co.uk) ↗

# Engineering services you can rely on



Unlike many other data centre providers, we understand the importance of having an in-house engineering team to support our projects, and we pride ourselves on the top-tier engineering services our clients receive. By having our team under one roof, we can ensure that our clients receive the best possible service and solutions for their specific needs.

Downtime is not an option for our clients so our on-site engineers are available 24/7 to deal with issues and ensure that our clients can continue their business operations with the minimum of disruption should they encounter issues with their equipment. Our engineering and maintenance services are delivered in line with our commitment to rapid response times and swift issue resolution.

## Core support types

Our data centre engineering services focus on two core areas: emergency response and scheduled services.

### 1. Emergency response

- Our operations centre is geared up 24 hours a day with the sole aim of minimising disruption to your business by providing the quickest response possible.

## 2. Scheduled engineering services

➤ Our highly trained team of engineering professionals is available to support you with scheduled services:

- Remote hands engineering
- Structured cable installation
- Custom connectivity installation
- Hardware procurement
- Custom deployment
- Systems configuration
- Data centre services
- Bespoke infrastructure deployment

## Let's talk

Our in-house engineering services mean that our clients can rely on us to offer the best possible service and solutions for their specific needs. Our team boasts a great deal of knowledge and experience, ensuring that our clients have immediate access to the tailored solutions they need.

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